



# Integrating popular CRMs and payment providers. HubSpot and EasyBill automated invoicing

## Case Study

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### Overview

**Industry:** Technology

**Location:** Bucharest, Romania

**Output:** HubSpot - EasyBill Integration

**Date:** 2023



## About OPTI

### ✓ Over 15 years of excellence

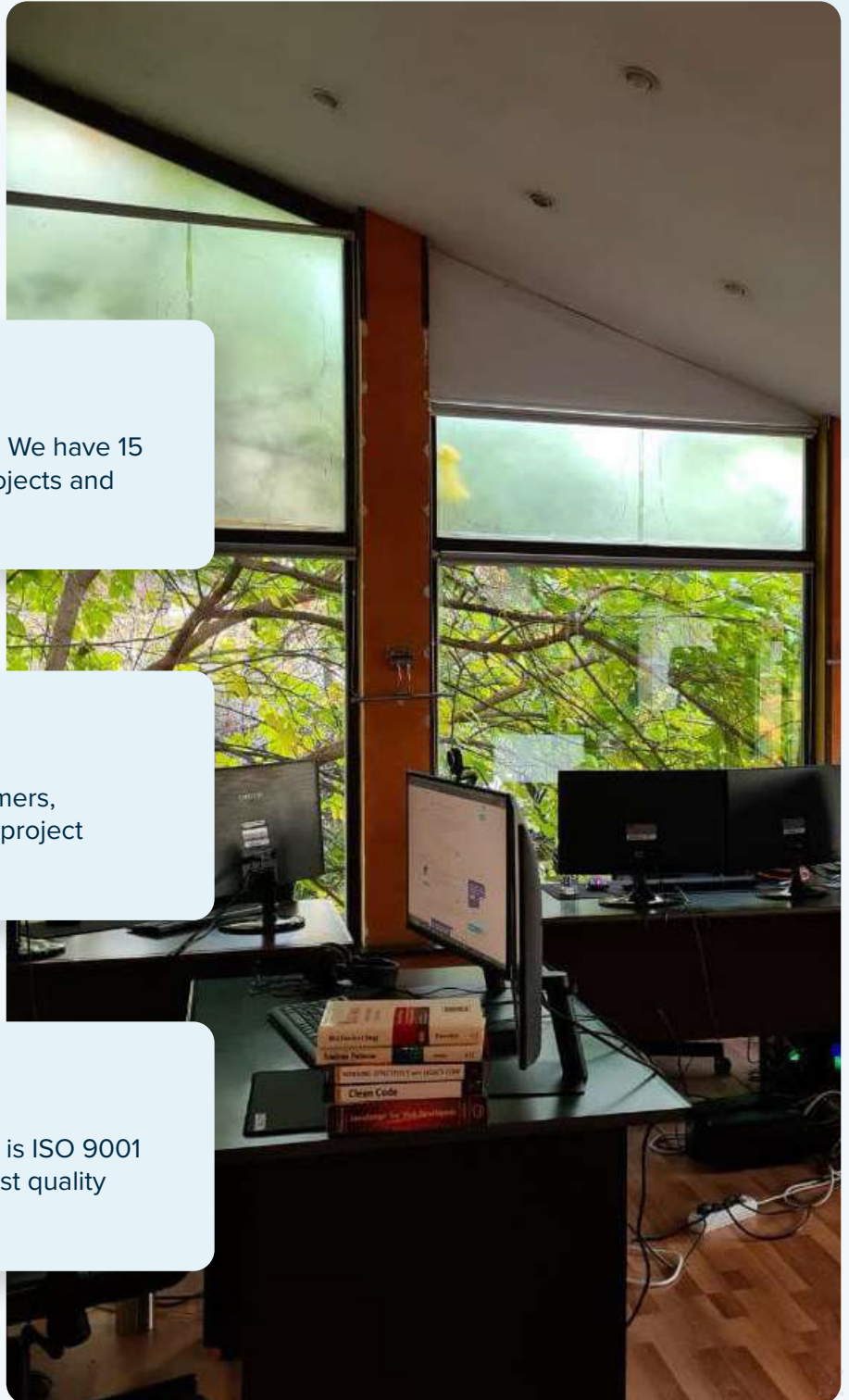
OPTI Systems was founded in 2005. We have 15 years of experience, hundreds of projects and satisfied clients.

### ✓ Team of specialists

Our team include analysts, programmers, database and server administrators, project managers and QA engineers.

### ✓ Based in Bucharest, Romania

Romania is a renowned IT hub. OPTI is ISO 9001 certified and competes for the highest quality standards.



## We do software focused on



Digital Transformation



Medical



Educational



Gaming

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## Background

The customer was experiencing difficult times with manual invoicing and was looking for a new way to increase productivity and provide more flexibility with payment schedules. We collaborated with the client to link HubSpot, the industry leader in CRM platforms, with EasyBill, a versatile invoicing and billing solution. By **automating every step of the invoicing process**—from deal creation to the seamless generation of invoices within the EasyBill platform—client's business efficiency was enhanced.



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## Challenge

The biggest challenge was the **flexibility of payment plans**. An automated and adaptable solution was needed to **accommodate different billing cycles**, such as one time payment, monthly, annual, once every X period of time.



## Solution

Our team collaborated effectively with the client to create complex HubSpot workflows that smoothly integrates with EasyBill, providing a comprehensive solution to invoicing issues. Following the initial lead nurturing and sales phase, the automated process begins, involving specific products and a payment schedule fitting the needs of the end client.

The workflows implemented in HubSpot run multiple steps that integrate with EasyBill to create an invoice/quote. Together, these essential milestones create a strong and automated invoicing system that simplifies the process, from the first contract to the preparation and creation of invoices in EasyBill.

The process steps are:

- ✔ HubSpot trigger for Invoice/Quote creation
  - ✔ HubSpot data retrieval
  - ✔ Data transformation for EasyBill Quote/Invoice creation
  - ✔ EasyBill data update from HubSpot
  - ✔ Additional actions
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## Results

### Comprehensive data retrieval

The solution effectively gathers comprehensive data, including deal information, contact details, and product details.

### Effortless Quote and Invoice creation

By using the EasyBill API, the solution eliminates the need for manual intervention by automating the development of professional quotations and invoices.

### Efficiency gains

Manual processes have been replaced, leading to significant time savings and reduced error rates.

### Dynamic data transformation

The workflow creates a structured JSON object from HubSpot data to make sure it works with the EasyBill API.

### Consistent data synchronization

The automated system maintains consistency between HubSpot and EasyBill by updating EasyBill data based on the latest information from HubSpot.

### Enhanced flexibility

End clients can choose from a variety of payment plans, including monthly, yearly, or customized intervals, providing them with great flexibility.

## Contact OPTI Systems

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